



Date: 11/8/23

To: T & R Tooling

Sub: **Vendor Performance Evaluation**

Dear Vendor,

In order for Jonell to grow and improve to meet customer requirements, we monitor quality and delivery performance of our supply-chain partners to ensure we are receiving products/services that meet the stated requirements. Continued performance of less than our acceptable levels can result in the issuance of Corrective Action or possibly discontinue of service.

The Vendor on-time delivery and quality are calculated each quarter. Calculation is based on the on-time delivery per the purchase order request date and number of NCR's and/ or corrective actions issued. If your score reaches below 88% we will evaluate the risk in meeting our customer ship date.

For the 3<sup>rd</sup> Quarter 2023 July-September your score is:

**On-time delivery = 99%**


**Quality = 99% Number of CA or NCR's= 0**

**Total Score = 99%**

In every business it is the goal to meet customer due dates. As you can see by your score, you have been a good partner with Jonell in keeping our customers satisfied. We appreciate all your efforts and look forward to continuing doing business with you in the future.

Regards,

  
Purchasing Manager; Jonathan Laney

  
Quality Manger; Connie Dunham

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